



HEALTH-e PEDIATRICS

Thank you for choosing Health-e Pediatrics. The following is an explanation of our financial policy. You can pay your bill online at www.healthepediatrics.com, by clicking on the text link sent to you after your appointment, or by logging in to your patient portal.

You have the option of paying for your visit either by credit or debit card, or by using an in-network insurance plan that we contract with. It is your responsibility, as the insured, to determine if Health-e Pediatrics is an in-network provider, how your benefits apply, and to provide us with accurate and current insurance information. Most insurances have a provider directory available online or by request. You should ALWAYS contact your insurance plan if you have questions about your coverage of services available to you under your plan. Please read the information below carefully so you fully understand how payment and billing work. We will not be able to determine your insurance status for you prior to your appointment.

Self-Pay

You will receive a statement via text shortly after your visit for the inclusive self-pay price of \$120. You can pay this bill by simply clicking on the secure text link sent to your mobile phone. You can also pay your bill by logging in to your patient portal, or by going to www.healthepediatrics.com. This process is simple and efficient. No further paperwork is necessary. We are happy to provide you with a receipt of services rendered if you would like to seek medical reimbursement if available to you.

Using Insurance

Health-e Pediatrics, Inc. does contract with various commercial insurance policies. The insurance policies set pricing for services and determines the patient responsibility for any applicable co-payment or co-insurance; Health-e Pediatrics, Inc. cannot change these rates or charge you any differently. We are legally obligated to collect the applicable co-pay at the time of visit, and once we are able to determine this amount, you will be sent a statement to



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pay your co-pay shortly after your visit. Please pay using a credit or debit card by clicking on the link, visiting our website at www.healthepediatrics.com, or by logging into your patient portal. We then bill your insurance, and they in turn report to us how much of the bill is owed by you (your co-insurance), and how much of it they pay. This process can sometimes take up to 3 months. This is why you may get a bill from us long after your visit. Please pay your bill upon receipt. Please be aware that if you have a patient balance for any child in your family, your family will not be allowed to make another appointment with us until your balance is paid in full.

You are responsible for accurate insurance information. Please be aware that if you input incorrect or outdated insurance information when registering, if we are not contracted or in-network with your insurance plan, if you do not provide us with accurate insurance information, or your telemedicine visit is not covered by your insurance, you will be billed the inclusive self-pay price of \$120 shortly after your visit.

Please note that you are paying for an expert evaluation of you or your child when making an appointment with Health-e Pediatrics, Inc. and you will be billed after the visit even if you are advised that it is medically appropriate to seek further in-person care that same evening.

If you have questions regarding billing please email billing@healthepediatrics.com, or call 1-833-346-7002. Do not leave your credit card number in an email or voicemail.

By e-signing below, I acknowledge that I have read and completely understand the above financial policy of Health-e Pediatrics, Inc. and agree to payment via credit or debit card all monies owed as described above.

CHILDREN MAKE LIFE BEAUTIFUL.